

DISPATCHER OF THE MONTH

This month's dispatcher is LAX160, who has been with IPN for almost two years. Thank you for your service!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

WELCOME TO WINTER



In many parts of our coverage area the weather has changed. This brings new challenges to the public safety community and additional opportunities for you to be active. Here are some examples of seemingly mundane calls that can be dispatched. If you do not have expansion categories, but would like them, please contact the support team.

- Chimney Fire w/No Extension: Dispatch to Smoke Damage AND Traffic Advisory
- Barn Collapse, with Animals Trapped, due to snow or other factor: Dispatch to Structure Damage AND Technical Rescue
- Collapse of House with no occupants: Dispatch to Special AND Structure Damage
- Elevated Carbon Monoxide w/Victims From a Blocked Flue: Dispatch to Hazmat
- Oil Burner Malfunction causing a smoke condition: Dispatch to Smoke Damage
- Broken Pipe or Activated Sprinkler Head from Cold: Dispatch to Water Damage

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CONSPIRACY THEORY



The support team will often receive emails from members who think that a dispatcher is “stealing content” from another system or social media. We appreciate these notifications and respect the integrity of our organization as much as you do. The trouble with these claims is that they are extremely difficult, if not impossible, to prove.

When an investigation on a “stolen content” is requested, the Support Team listens to the audio playback. The biggest hurdle that we face while investigating is the fact that everyone is acquiring the same information from the same radio traffic.

For example, when Engine 77 gives a scene size up of a 2 story factory with fire showing, anyone who dispatches this incident will enter the same size up word for word. In this case, there isn’t a way to identify if the content has been copied from another source verbatim. Support has no option but to close out the investigation as being without merit.

What the Team really needs to review is any inconsistency or error in a page that is copied directly to the “stolen” page, in order to prove foul play.

For example:

*A twitter account posts this page:
2222 Browns Street | 2 Story Faztory
with Fire Snowing*

*Then a dispatcher sends this page:
2222 Browns St | 2 Story Faztory
with Fire Snowing*

Note the two words with misspellings are the same in both alerts. One can rightfully assume that the page was copied; bring it to us for review.

Please keep in mind:

1) Although it is frowned upon, there is no way to completely stop people from dispatching for multiple systems and/or social media platforms.

2) Members are allowed to “get tipped off” by social media sources. Calls must be verified by scanner traffic but social media can be helpful.

We know it can be frustrating. We deal with theft on a daily basis and do our best to keep it in check. To help us police the system we really need solid information that clearly shows misconduct. This applies to info being stolen from IPN in addition to our members pulling from other sources.

NEW REWARD ADDED

I-Tunes e-gift cards are now available on the IPN Dispatcher Rewards page! Redeem your points for either \$10 and \$20. Remember all e-cards are sent to your email address on file. Check your spam or junk folder if you don't see it in your inbox once your order is marked as shipped.





10-13-2019 @04:50 | Pikesville (Baltimore County)| Structure Damage| 507 Reisterstown Road| FD o/s MVC vehicle into a bldg, structural damage to several stores.| MAR137

10-13-19 @04:47 | Pikesville (Baltimore County)| Major Accident| Reisterstown Rd & Slade Avenue| Rescue Box 2-20: FD o/s MVC, SUV vs building, 1 w/ serious injury extricated by PVFC Tower 323| MAR137

Photo by Michael Schwartzberg

MONTHLY STATS

Great job everyone! Almost eighteen thousand alerts were transmitted over the system in September. Thank you again to each and every active dispatcher. IPN continues to be the best because of you.

Jan	Feb	Mar	Apr	May	June	July	Aug	Sept
FL	FL	FL	FL	FL	NY	NY	NY	FL
NY	NY	NY	NY	NY	FL	CA	FL	NY
CA	CA	CA	CA	CA	CA	FL	CA	OH
PA	PA	PA	PA	PA	IL	PA	OH	CA
MA	MA	MA	MA	MA	PA	MA	IL	IL
IL	IL	IL	IL	TX	MA	IL	PA	MA
TX	MD	TX	TX	IL	TX	MD	MA	TX
MD	TX	MD	MD	MD	MD	TX	TX	PA
OH	OH	OH	OH	OH	OH	OH	MD	MD
WI	WI	NJ	WI	NJ	WI	AZ	WI	WI

Ohio continues to bring their A game. As a result, California was tossed out of the top 3 for the first time in many years. Hopefully the west coast heavy hitters can step up and reclaim their spot. The top three producers

were Florida (1785), New York (1547) and Ohio (1402). The remaining six spots are the states that we normally see, with a few positional changes.

Our international coverage provided several significant incidents during the month. The Canadian Provinces transmitted 445 alerts. The United Kingdom provided 83.

10-01-2019 @10:54| Benzie County (Elberta)| 1 Alarm Fire| TGID 4335| 100 Frankfort Ave|FD/PD o/s small boat fire, unk spread or damage, possibly electrical - boat was unoccupied| MCH015
U/D: Addl stations being reqd to the boat fire, FD advising there are now mult boats/docks involved| MCH015

Photo by MCH015



CALIFORNIA NEWS



SOCAL MERGERS

The Garden Grove, California Fire Department was absorbed by Orange County Fire Authority on August 16th. The existing GGFD stations were renumbered to 81 through 87 with a single suppression unit assigned to each. Stations 81 & 85 have been assigned Quints and the remaining houses have Engines. The Garden Grove Fire Department PulsePoint account will no longer be active. Please follow OCFA Division 1 on PulsePoint and monitor the respective OCFA radio frequencies instead of MetroNet.

The Vernon Fire Department has started to transition over to Los Angeles County Fire Department under their newly appointed Chief. County Fire has already started dispatching the VFD units which carry 700 series radio IDs. This is expected to be temporary with the four Vernon houses becoming 195-198 in the future. To monitor incidents in this city you should enable LA County FD Division 6 on PulsePoint along with the Blue 3 Fireground channel. VFD is no longer dispatched by Verdugo.

Please email support with any changes that may be happening in your area so that we can include them in future newsletters.

ENCRYPTION DECISION REVERSED

A few years back the decision was made to spend over \$7 million to replace all public safety radios in Orange County California. That equipment was installed earlier this year and it seemed like the entire county would need to be written off. We are thrilled to report that OCFA Chief Brian Fennessy, and the Orange County Fire Chiefs association, had a change of heart during their June meeting. The OCFA and MetroNet radio systems are back!!

Sounding better than ever before, these agencies can be monitored on broadcastify. They are now streaming individual fire group channels so you can lock on to an incident and listen without missing a word. These feeds used in conjunction with the pulsepoint app make covering this county incredibly easy.

The law enforcement agencies in this county will remain encrypted.





10-25-2019 @ 22:44 |CON | Wolcott, CT (New Haven County) | Major Accident | 1849 Meriden Rd | E-4 o/s 1 car rolled over in a yard with entrapment, victim now extricated | CON203

Photo by Rick Kulmann

10-10-2019 @12:37 \ San Mateo County (Unincorporated)| Major Brush| Radio Rd & Old Gaudalupe Trail| Delyaed - FD operating at a large area grass fire, 3rd alarm response. Evacuations in progress| SFO039

Photo by SFO031



10-14-2019 @17:20 | Chicago| 2 Alarm Fire| | 817 W Gunnison Ave|Fire in a 3 story apartment building. 3 lines working and Tower Ladder| ILL012

Photo by Bob Altwasser



CODES AND COLORS

We would like to remind all dispatchers that IPN is not exclusive to the buffing community. In fact, "regular folks" have become a large chunk of our subscriber base in recent years. As a result, our focus has shifted a bit. We now avoid the use of codes, signals and abbreviations.

In recent months we have seen a resurgence in the use of medical triage codes. While the public safety industry understands what certain colors represent, they mean nothing to the regular Joe. Likewise, the words "Immediate" and "Delayed" are guaranteed to confuse poor Nana.

For this reason, our narratives must be worded in a way that everyday folks can clearly

and easily understand. For example, when stating patient conditions, the color red and "Immediate patients" would be termed on IPN as "Serious Injury". The same logic applies to the older terms as well. Black will ALWAYS be paged as Fatal, DOA or, simply, Dead..

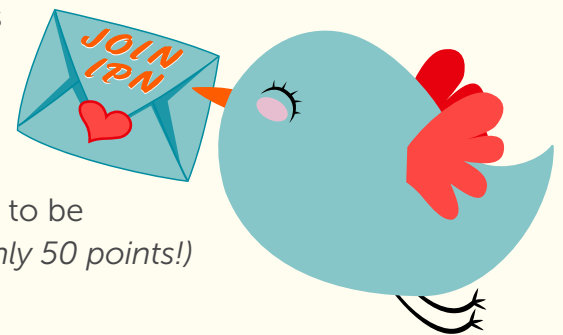
If you somehow send a "Signal 22" when you intended to type "Fatal," please repage the call in its entirety and email support to remove the bad page. If the admins do not hear from you, you will most definitely hear from them. Being proactive on mistakes saves everyone a lot of time. Thank you for your cooperation!

SPREAD THE LOVE!

AND EARN SOME CASH

IPN is always looking for new dispatchers to help improve coverage in the large chunk of the world that we monitor. If you have friends or family that want to participate we have decided to sweeten the deal on our referral program. Here is the deal:

1. Contact support with the Name and Email address of the person you are referring.
2. We will send them an application and handle the subsequent processing.
3. Once approved, the new member will simply have to be active and earn 50 points for sending calls. (Yes, *only 50 points!*)
4. You will receive a \$10 gift card from IPN!



This change in the referral program will be in effect through January 31, 2020. All new dispatchers processed prior to that date are eligible provided the preceding steps are followed. Point accrurement is open ended and the new member may hit 50 points at any time during their membership resulting in a gift card being earned. There is no cap on the number of people that you can refer during this period.



11-04-2019 @04:29 | Summit| Hazmat| | Broad St & Route 24|FD o/s of a leak from an overturned gasoline tanker carrying 8500 gallons. Hazmat units requested.| NJY002

Photo by Aaron Bell



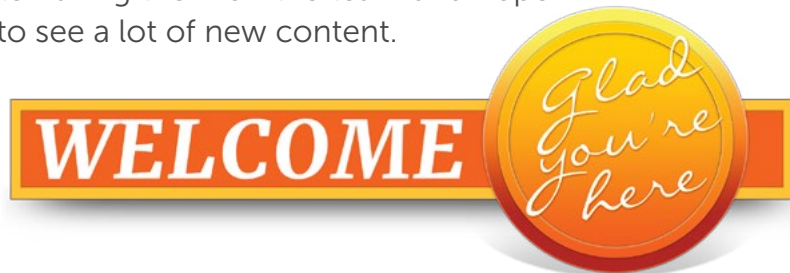
10-30-2019 @09:30 |NJY| Pennington Boro, NJ (Mercer County)| 1 Alarm Fire| 107 King George Road| C51 O/S 2 Story Single Family Fully Involved. Striking 1st Alarm M/A: Lawrence Twp | NJY111

U/D: 2 Alarm Fire | 107 King George Rd | Fully Involved 2 Story Single Family Dwelling, 2nd Alarm Struck For Tanker Task Force. M/A: Lawrence Twp | NJY111 | 10:20

Photos by Aaron Bell

WELCOME NEW IPN DISPATCHERS!

IPN welcomed twelve new dispatchers in October. Several of these members are in areas where IPN previously had little or no coverage. We look forward to having them on the team and hope to see a lot of new content.



ARI049	Michael	NJS172	William
ILL054	Brandon	PEN042	Johnny
LOU025	Gregory	VIR079	Dan
MAS155	Cam	VIR085	Jack
NEV028	Allen	WSC078	Tom
NHA007	Christopher	WSC079	Matthew



10-28-2019 @ 08:22 | FLA| Cocoa (Brevard County)| Hazmat| Adamson Rd & Highway 524| E44 o/s of dump truck on its side with active diesel leak. approx 100 gal. Hazmat requested M/A: Brevard County| FLA096

Photo by James Pack

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